

12-28-18



2018 Board of Directors

Email: yourboard@fawnlakecc.com

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Board-O-Gram #2018-21

Fawn Lake Country Club undertook a major Technology Modernization Project in 2018 in order to better serve our membership. On May 1st we launched an integrated software suite, Club Prophet Systems, that for the first time brought together the functions of Golf, Tennis, Dining, and Membership into one system with one database. We also upgraded our hardware infrastructure with a new server, new Point of Sale Systems, and several new desktop computers.

Then on October 29th, we launched a brand-new website designed with a fresh look, improved navigation, and overall marketing appeal with a warm and inviting tone. At the same time, we introduced new e-mail templates for Golf, Tennis, Harbor Club, Manager's Message, and Board-O-Grams that standardize our communication with members, making it easier to recognize Club news blasts.

Today we are excited to announce the launch of a new "Members Only" Website that is accessible only to members of our Club. It provides access to private Club information as well as new functionality such as online tee times and online bill payment. We encourage you to log in and review the new information and features now available to you.

Below are directions on how to log in as well as a description of the features and functions. Please

don't hesitate to contact Bret Shifflett, General Manager, at bshifflett@fawnlakeecc.com if you have any questions about how to access the new Members Only Website. He is available to help.

TO LOG IN:

1. Go to the FLCC website <http://fawnlakeecc.com>.
2. Select "**Member Login**" from the upper right-hand corner of the homepage.
3. Enter **your e-mail address** and the initial password "**fawnlake**".

TO CHANGE YOUR PASSWORD:

1. Under your profile name, select "**Your account**".
2. Select the **asterisk**.
3. Enter your current password and new password and then select "**Update Password**"

ONCE LOGGED IN, EXPLORE THE NEW NAVIGATION MENU:

You will notice that the public site's main navigation menu is still located across the top of the page. Now that you are logged in, you will find a second navigation menu for Members Only functions located underneath the main menu. Explore these Members Only pages:

- "[Member Account](#)" – View statements and your current bill; make an online payment; view your payment history.
- "[Member Information](#)" – Search the Member Directory; view the Dress Code; Meet the Board; and download various Forms, FLCC documents, Board-O-Grams, Board Meeting Minutes, and Membership Meeting Handouts.
- "[Golf](#)" – Book a tee time; view information on Camps/Lessons/Clinics, Men's Golf, Ladies Golf, Junior Golf, Golf Rules, and the Superintendent's BLOG; link to the VSGA website; and Post Your Score.
- "[Tennis](#)" – Reserve a Court; view information on Camps/Lessons/ and Clinics.
- "[Social](#)" – View information on the Harbor Club Expansion. In the future you will be able to book dining reservations online.

Thank you for your support as we work to improve Fawn Lake Country Club's use of technology. The Technology Modernization Project remains an important work in progress and we look forward to more improvements in the future.

Thank you,

Your Board of Directors

yourboard@fawnlakeecc.com

FAWN LAKE COUNTRY CLUB

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